



Maximizing Project Management Success

Enterprise-aligned solutions that deliver high-value results

"RiverPoint brings value, builds relationships and gets results. They are able to quickly translate business needs into project deliverables."

– Director of Integrated Services, National Managed Health Care Company

RiverPoint provides custom IT project management solutions that enable clients to deliver mission-critical projects on time, on budget and of value. We employ the best people, processes and tools to ensure IT initiatives are aligned with strategic enterprise objectives and deliver measurable results. Partnering with our clients, RiverPoint architects a structured project management methodology that drives IT project and program success.

Experienced and Analytical Advisors

We are trusted business advisors that apply our significant managerial, analytical and technical expertise to help companies structure, manage, govern and staff priority projects. RiverPoint projects are led by PMP-certified professionals with more than 20 years experience spanning multiple industries. This depth and breadth of knowledge enables our consultants to analyze and solve even the most complex project challenges.

RiverPoint consultants view our clients as partners and are dedicated to their success. Working side by side with stakeholders and team members enables us to build valued relationships that often last long after the engagement is over.

Flexible, Client-focused Services

RiverPoint is a full-service partner that offers project management assessment, staffing, delivery, oversight and training solutions. Our team is experienced in adapting project management best practices to diverse organizational structures and methodologies. We don't have a canned approach or 'one size fits all' solutions. We're equally adept at customizing and implementing RiverPoint's proven project process for our clients, or optimizing their existing process in order to achieve successful results.

Project Management Assessment

Our project management assessment is an in-depth analysis of current project management methods, resources, tools and technology to uncover gaps, potential risks and opportunities for improvement. The assessment evaluates our client's existing project methodology against the industry best practices contained in RiverPoint's System Delivery Framework (SDF) to identify areas for optimization.

RiverPoint SDF - Overview, Narrative									
	Evaluate	Initiate	Plan	Execute	Design	Configure/Code	Test	Implement	Post Implementation
SDF Deliverables Matrix	Business Initiated Request 1	Project Charter 1	Project Plan 1	Business Requirements 1	Product / System Design 1	Device Product 1 Code 1	System Test Summary 1	Implementation Product 1 System 1	Evaluate Project Process 1
	Feasibility Study 1	Definition of Value 1	Team SDF 1	Architectural Requirements 1	Traceability Matrix 1	System Test Plan 1	UAT Test Summary 1		Calculate Return of Value 1
	Case / Benefit Analysis 1			API / API Population & Evaluation 1		UAT Test Plan 1	Operations, Maintenance, Support Plan 1		
Checkpoint Process	Initiation Checkpoint	Requirements Checkpoint	Design Checkpoint			Go Live Approval			
Supporting Processes	Communication Management, Risk Management, Configuration Management (Change Control), Financial Management, Procurement Management, Quality Management, Human Resource Management								
Tools/Techniques	Research, Change Control Form, Effective Meetings, Evaluation Criteria Template (SDF), Kickoff Meeting, MS Project Plan, Organizational Chart, Peer Review, Project Milestone, Reporting Database (JIRA), Resource Request Template, Responsibility assignment Matrix (RAM), Status Report Template, Tracking matrix								
PM Training	Project Management Essentials, Integration Management, Scope Management, Time Management, Cost Management, Quality Management, Human Resource Management, Communications Management, Risk Management, Procurement Management								
Legend	Legend: Initiated 1, Optimal 1								

On Time. On Budget. Of Value.

At A Glance

Year founded: 1988

Project Management Solutions:

- Assessment
- Consulting, Oversight & Delivery
- PMO
- Training & Mentoring

Vertical Industry Expertise:

- Advertising/Marketing
- Associations & Non-Profits
- Financial Services
- Healthcare
- Insurance
- Manufacturing
- Public Sector
- Telecommunications

Representative Clients:

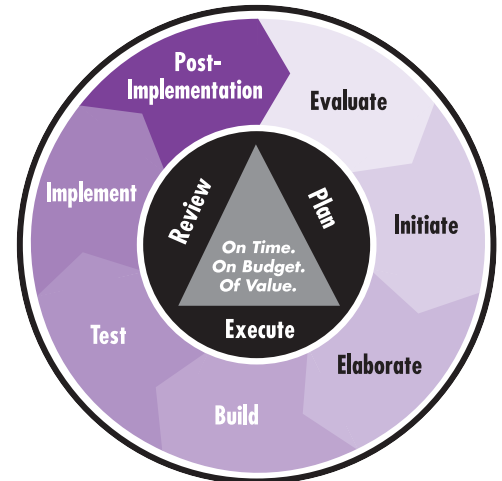
- AMA
- NAVTEQ
- Cargill
- CNA
- Sears
- Classified Ventures
- First Health

The SDF details critical activities, milestones, checkpoints and deliverables throughout the project life cycle. The assessment pinpoints reasons for project delays, derailments and cost overruns, and includes a detailed improvement plan.

Project Management Consulting, Oversight & Delivery

Our comprehensive and scalable project management services are designed to ensure project management success. RiverPoint's full spectrum of options ranges from managing, staffing and delivering entire projects to consulting services that help clients solve project challenges or enhance their existing process.

For clients seeking support for an entire project, RiverPoint will utilize our best-in-class System Delivery Framework tools to create a customized enterprise-aligned project management approach. The SDF is a full system delivery process that incorporates industry best practices, essential planning and reporting tools, and a proven risk mitigation methodology. It is highly scalable and can be adapted to all different sizes and types of projects.



Project Management Office

An effective project management office (PMO) will ensure that the enterprise invests in the most critical projects — and achieves the best results. RiverPoint helps client develop PMOs that contribute to business growth by prioritizing and optimizing the enterprise's full spectrum of IT projects. We help build high-performance PMOs that:

- Maximize project success rate by adopting a system-wide, best practices PM process
- Facilitate enterprise growth by ensuring projects are aligned with enterprise goals
- Implement a process to assess and prioritize projects
- Establish standard practices for measuring project performance
- Support IT governance
- Reduce risk and optimize resource allocation
- Involve all stakeholders to maximize the use of resources across projects
- Facilitate interconnection of processes across enterprise
- Provide project managers with consulting, problem solving and training services
- Identify, document and distribute best practices and lessons learned

Training and Mentoring

Developing competent project managers and teams through training, coaching and mentoring is a critical element of successful project management. RiverPoint's comprehensive project management training program enables project managers and team members to adopt best practices and deliver high-value projects. Our customizable program enables organizations to rapidly infuse effective project management skills across the organization. It can be incorporated into an existing project management process or bundled together with RiverPoint's mentoring and other project management services.

Trust RiverPoint for all Your Project Management Needs

RiverPoint consultants maintain the very highest standards of business integrity. We are trusted partners known for our professionalism, commitment and honesty. No matter what your project management challenge is, we will help you to solve it.

To learn more about RiverPoint Project Management Solutions, call 800.297.5601 or visit www.riverpoint.com.